

ELITE WARRANTIES



**AUTO SELECT**  
WARRANTIES



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WARRANTIES

# CONTENTS

About Us .....	1
Important Information .....	2
What's Covered .....	3
Platinum Cover .....	5
Additional Benefits .....	5
How To Make A Claim .....	8
Hybrid .....	9
Service Notes .....	10
Terms & Conditions .....	11



# ABOUT US

## Why we created Auto Select Warranties

Whether you are using your vehicle for work or seeing friends or family, having it breakdown can cause a huge amount of stress. We at Auto Select Warranties understand that having your car and getting from A to B is second nature to most of us, so without it, the inconvenience caused can be incredibly frustrating. Getting you back on the road can be demanding, from the cost, to the time it can take to find the right repairs service.

That is where we come in for at Auto Select Warranties, we firmly believe that should things go wrong, help and assistance should be provided from the start. So, we offer a variety of warranties that you can select to suit your needs which will ensure that you are given the best standard of service possible. Having a warranty means that when things go wrong, you have your case dealt with in a professional manner by friendly and helpful staff. It's our aim to get you back on the road safely and as quickly as possible.

Our clients are important to us, no matter what level of cover, we ensure that our customers are given the impeccable service that they deserve.














# IMPORTANT INFORMATION

- ➔ Your agreement certificate will show your level of cover, claim limit, duration and any additions to the agreement. You are covered for the components listed. Please read the relevant section(s) payment may be authorised only if the correct procedure has been followed.
- ➔ We reserve the right to inspect any claim of vehicle malfunction. You must service your vehicle in accordance with the manufacture schedule. We will only pay up to the labour rate shown on your certificate. Any claims that we suspect to be fraudulent will be treated with the utmost seriousness.
- ➔ We will not pay for additional items identified during fault code readings/road testing, health checks, servicing or diagnosis of the reported problem unless we deem as consequential damage. You will be liable for any labour and parts charges that are not covered.












# WHAT'S COVERED

























## STEERING

Rack and pinion assembly (excluding rubber gaiters)		
Hydraulic PAS steering pump		
PAS steering motor		
Steering box		
Steering idler box power assisted steering ram		
Reservoir		
Steering column		





















## SUSPENSION

Wheel bearings*		
Coil Springs*		
Active Suspension		
Anti roll bar bushes		
Anti roll bar link bushes (excluding active non-active electrical bar)		
Lower Wishbone Bushes		
Ball joints		

## DRIVE TRAIN

Bearings		
Bevel Gears		
Cassings (If Designed by on internal companies)		
Consultant velocity joints (excluding rubber gaitors)		
Crown wheel		
Drive shafts		
Half shafts		
Pinion Gear		
Planet Gears		
Planet Carriers		
Prop shafts		
Support Bearings		
Universal Joints		










## MANUAL GEARBOX

Baulk rings		
Bearings		
Bushes		
Factory Fitted overdrive units gears		
Gearbox Castings		
Gear selector forks		
Shafts		
Transfer box components		
Speedometer drive		
Synchromesh hubs		

## BRAKES

ABS pump		
Brake Callipers		
Brake Limiter valve		
Brake master cylinder		
Servo brake pumps		
Wheel cylinders		

## ENGINE COOLING SYSTEMS

Water pump		
Engine Cooling Fan		
Thermostat		
Radiator		
Engine Oil Cooler and heater matrix		
Coolant Temperature Sensor		












## ENGINE MANAGEMENT

Engine Electronic Control unit only		
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WARRANTIES



## ELECTRICAL SYSTEM

Starter Motor		
Alternator		
Electrical Window Motors and Switches		
Windscreen Wipers Washer Motors		
Heater Fan Motor		
Horn		
Ignition Coils		
ABS ECU		

## AUTO GEARBOX












Actuators		
Bearings		
Brake Bands		
Bushes		
Casing (if Damaged by internal components)		
Drive Plate		
Servos		
Shafts		
Solenoids Drive		
Clutches		
Oil Pump		
Modulator Valve		
Speedometer		
Torque converter		
Valve block		

WHAT IS INCLUDED IN MY WARRANTY?
























## REFERENCE

Silver	
Gold	
*up to 80,000 miles	

## FUEL SYSTEM

Air flow meter		
Diesel Injection pump		
Exhaust gas recirculation valve		
Carburettor		
Primary fuel pump (electric)		
Secondary fuel pump (electric)		
Mechanical fuel pump		
Throttle body		

## ENGINE

Rocker Assembly		
Hydraulic Followers		
Inlet and exhaust valves		
Valves, spring and guides		
Cylinder Head		
Cylinder Head Gasket		
Camshaft and followers		
Timing Gears and Chains		
Oil pump, pistons and Rings		
Cylinder Bores		
Con Rods		
Gudgeon Pins		
Crankshaft		
Solid Fly Wheel		
Turbo		

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# PLATINUM

➤ Platinum cover will cover all electrical and mechanical components listed in silver and gold covers. It will also cover all other mechanical and electrical components of your vehicle. Excluded items will not be covered, unless listed in the Additional Benefits table. Specific individual claim limits and hourly labour rates will apply. (Refer to your guaranteed certificate for the terms of your agreement).

## Excluded Items:

- Aerials
- Air-Bag and Air-Bag Systems
- All Light Units, Bulbs and Bulb Holders
- All Lock Barrels, Mechanisms, Units and Pumps
- All Manifolds, Swirls Flap Mechanisms and Motors
- All Service Components and items, which require periodic replacement
- All Writing Looms and Harness
- Ancillary Components
- Bodywork
- Bolts, Fixing, Hoses and Pipes
- Brake Cables, Brake Linkage, Frictional Materials, Hoses and Pipes
- Burnt Valves
- Car Telephone Systems
- Chassis
- Coolant Hoses and Pipes
- Electric Hand Brake Mechanism
- Engine and Gearbox Mountings
- Exhaust Mountings
- Exterior Trim/Interior Trim
- Front and Rear Windscreen Heater Elements
- Fuel Tank/lines
- Gaskets, Oil Seals and Oil Leaks
- Heated and Air Conditional Seat Elements
- Keys and Remote Key Fob
- Light Units or Bulbs, Gas Filled, Led, Xenon Starter Units
- Mirror Glass, Mirror Units If Impact Has Caused Damage to the Motor Unit
- Oil Supply and Feed Pipes
- Perished Pulley Dampers
- Power Hood and Power Hood Mechanism
- Pipes and Hoses
- Road Wheel and Tyres
- Steering Lock/barrel/mechanism Sunroofs, Windcreens, Windows and any Other Glass Towing Equipment
- Front and Rear Wipers Linkage
- Manual Handbrake and Mechanism (all Components)
- Seatbelt Webbing, Pretensioners, Seat runners, Buckles and Fixings
- External Gearbox Linkage





## WE ARE A NATIONWIDE BASED ORGANISATION

To Make A Claim you can take your vehicle to any VAT registered garage. For the full claims procedure please have a look at "How To Make A Claim"



# ADDITIONAL BENEFITS

	Silver	Gold	Platinum
Diagnosis*	N/A	upto 1 hour	upto 1 hour
Air Suspension	N/A	£250	£500
Anti-roll control bar (ARC)**	N/A	£250	£500
Battery cover (for first six months)	N/A	£25	£50
Catalytic converter	N/A	N/A	£250
Exhaust system (excl manifolds)	N/A	N/A	£250
Clutch (manual)**	£100	£100	£250
Dual mass flywheel (manual)**	N/A	£250	£500
Consequential damage (to other covered items)	Yes	Yes	Yes
DPF (repair or replace)	N/A	£100	£250
Injector cover (one claim per agreement)	N/A	£100	£250
Instrument clusters (repairs only)	N/A	N/A	£150
Multimedia (factory fitted)	N/A	£250	£500
Instrument gauges	N/A	£50	£100
Agreement transfer (to a private customer)	£20	£20	£20
Software update/re-programming*	£30	£50	£100
Vehicle hire (After 24 hours after claim has been raised)	N/A	£25 max 5 days	£50 max 5 days
Vehicle recovery* (must be requested at the point of claim generation)	£50	£75	£100
Wheel alignment*	£20	£30	£40

\*As part of a valid repair/ as part of your claim limit. \*\*upto 80,000 miles \*\*\*upto 90,000 miles.  
Prices displayed above include parts, labour and VAT.



# HOW TO MAKE A CLAIM

- STEP 1.** If you have a fault with your vehicle please arrange to take it to a reputable VAT repairer. If you are unsure of who to use for repair then please telephone our Claims Team on 0800 002 9556 who will be happy to direct you to a local specialist where possible.
- STEP 2.** Provide your repairer with a copy of your cover document and ask them to call us on 0800 002 9556 or email us on [info@autoselectwarranties.co.uk](mailto:info@autoselectwarranties.co.uk) preferably after diagnosis has taken place. Customer is responsible for giving permission for initial diagnosis.
- STEP 3.** It may be necessary for parts to be dismantled. If we approve you repair, we will pay for this work (subject to it being deemed reasonable). If we do not approve the repair then you will be responsible for the costs involved.
- STEP 4.** If in the event that we approve the repair, we will issue a Repair Confirmation Form, PLEASE NOTE: your excess amount (shown on your cover document) will be deducted from the overall amount we agree to pay. You will be responsible for paying any further amount required by your repairer.

# HYBRID COVER

Hybrid cover is covered in the Platinum package at no additional fee.

We want to protect your vehicle as much as we can so we have introduced hybrid cover.

This will give you great peace of mind if you own a hybrid vehicle.

- Power Converter
- Electrical Drive Motor
- Power Inverter Module
- Coolant Heater
- On Board Charger
- Heat Exchanger
- Regenrative Brake System (Excludes Brakes Pads and Discs)
- Hybrid Vehicle Control Module
- Electric Vehicle Control Module
- Electric Battery Unit HVB (High Voltage Battery Pack)
- Cell Groups (Repairs Only, Excludes Cell Degradation and Cell Damage Due to
- Over or Under Charging or Water Ingress)
- Hybrid Battery

Please Note That These Items Will Be Covered Up to 50% Including VAT of Your Claim Limit, Up to a Maximum of £1000.





# TERMS & CONDITIONS

1. This agreement is provided by Auto Select Warranties to cover the sudden and unforeseen mechanical or electrical failure or breakage of an item as covered by the Silver, Gold or Platinum options, which causes a sudden stoppage of its function. General wear and tear is not covered by this agreement.
2. This agreement will reimburse you for the failed component's, Labour and VAT, subject to complying with the correct claims procedure and the failed components being covered under the terms of your specific agreement.
3. The total claim benefit will be up to the claim limit as shown on your agreement certificate including labour, all parts and VAT. Including Diog, Labour and all parts inclusive of VAT.
4. You will be covered by this agreement once the agreement application form has been received and accepted by us and the relevant payment has been received for the agreement. We will only pay for the reported problem, if covered by the level of cover selected. We will not pay for additional items identified during fault code readings, road testing, health checks, servicing or diagnosis of the reported problem.
5. Legal jurisdiction: In the event of any dispute between parties relating to this agreement, it is mutually agreed that before embarking on litigation proceedings, the parties will attempt to resolve it through negotiations or effective dispute resolution by the appointment of a Mediator Arbitrator. If either party unreasonably refuses to invoke the mediation process, the other party can, on giving notice, rescind this term. This agreement will be governed by Law of England and Wales unless the agreement was enacted in Scotland, in which case the Law of Scotland applies.
6. This agreement will cover vehicles used for hire and reward subject to notification to Auto Select Warranties, and an additional premium being paid. The value of the premium required will be quoted on an individual basis at the time of over notification. Failure to disclose that the vehicle is being used for hire and reward, will result in potential claims being rejected in addition to the agreement being nullified, without any refund of premium.
7. Light commercial vehicles are covered by this agreement (up to 3.5 tonnes) and an additional premium being paid.
8. This agreement does not cover any form of accident howsoever caused. This would be covered by your road risk insurance policy.
9. This agreement does not cover components that have been modified from the manufacturer's original design.
10. No part of this agreement may be altered without the written consent of Auto Select Warranties.
11. In the event of a problem occurring with your vehicle, you should stop and obtain advice from your local repaired or from Auto Select Warranties Claim's Department, in order to avoid additional damage, which would not be claim able under your agreement.
12. This agreement does not offer any reimbursement for any repairs that have not followed the correct claims procedure.
13. This agreement will come to an end if any attempt is made to commit fraud and serious action will be taken.
14. If the vehicle is sold or disposed of, this agreement will come to an end unless the transfer procedure is followed and the transfer accepted.
15. The agreement can be transferred but not to via a dealer. In the event of your death, we will transfer the remainder of the policy to an immediate relative without charge.
16. This agreement is cancel-able at any time up to 14 days by either party from the start date. If you have made a payment to the supplying dealer then you should request a refund from them. We reserve the right to decline your cancellation request and to charge and administration fee in certain cases.
17. In the event of a claim being presented, we reserve the right:(a) To appoint the repairer of the vehicle; (b) to have the vehicle examined by an independent assessor, the result of which will be binding on all parties.
18. The repair labour rate payable will be to a maximum of £50.00 per hour (Inclusive of VAT), unless stated otherwise on your agreement certificate. Once the repair authorisation has been given in the RC Form, it remains valid for the period of 3 months. Failure to carry out therepair work and to return all relevant documentation for reimbursement within this period will result the authority being withdrawn.

20. This agreement does not cover fire, collision, frost, snow, ice, flooding, freezing, corrosion, cracked blocks, cracked cylinder heads due to lack of anti-freeze, all fluid leaks or faulty workmanship of any description. (with the exception of radiator and brake calliper corrosion, which is covered).

21. This agreement does not cover extreme/off road use, competitive track purpose, damage caused by impact or failures due to negligence.

22. This agreement does not cover exhaust emission MOT Failures.

23. This agreement does not cover the incorrect grade/use of fuel or any failure that has been caused by the incorrect use of fuel.

24. This agreement will not cover vehicles that have had the manufacturer warranty removed for any reason.

25. This agreement does not cover bodily injury/death, accidental damage or any other damage howsoever caused.

26. This agreement does not cover inherent faults of any description or those caused by faulty workmanship or poor preparation. In most cases an independent assessor will be used to ascertain/confirm an inherent fault.

27. This agreement will cover consequential damage if the failure of a covered component causes another covered component to fail. (Consequential damage does not include driver abuse/neglect or continue used after the initial event).

28. This agreement and the payment of an agreed repair may be subject to an excess, please refer to your agreement certificate for details of this excess. In the event of an agreed repair, this excess will be deducted from the overall agreed amount paid by Auto Select Warranties.

29. Any extra benefits reimbursed by Auto Select Warranties will form part of the maximum payout as detailed on your agreement certificate.

30. This agreement does not cover acts of negligence or driver abuse which render components inoperative.

31. This agreement does not cover serviceable items or components that require periodic replacement. General maintenance procedure and adjustment are also not covered by this agreement (ie those items that would normally be maintained, replaced or adjusted during the routine scheduled servicing of the vehicle.) The following is an example, but not a definitive list: shock absorbers, glow plugs, brake pads/shoes, brake discs/drums, drive belts, all filter types, all oils, brake fluid, antifreeze, screen wash, wiper blades, bulbs complete exhaust system, clutch frictional material and air conditioning re-gassing.

32. Timing belts are not covered if they are being replaced as part of the routine schedule service procedure for your vehicle. (However, this agreement will reimburse you for a premature timing belt failure along with the additional damage that this may cause) N.B. The timing belt must have been replaced in the past, and must be replaced in the future, at the correct specified intervals, with proof being retained for submission to Auto Select Warranties in the event of a premature timing belt failure claim.

33. Engine and manual/automatic gearbox claims will be refused, if it is proven that previous schedule oil and filter changes have not taken place at the specified time.

34. Failure caused by cross contamination of fluids is not covered by this agreement.

35. Damage caused by non-covered items and influences causing damage to covered items are not covered by this agreement.

36. This agreement does not cover any component with a Motor Manufacturers known failure which has resulted in any form of issued Technical Bulletin, Dealer Advisory or Recalls.

37. This agreement does not cover any form of damage caused by excess carbon build up or carbon corrosion.

**38. THIS IS VERY IMPORTANT:**

You are responsible for ensuring that your vehicle is maintained in accordance with the manufacturers recommendations. You have a maximum of 1,000 miles or 30 days (Which ever is the sooner) to have the service completed. If you exceed this, the agreement will come to an end and no refund will be given. All relevant vehicle service invoices must be retained as they will be required in the event of you seeking reimbursement by this agreement.

39. We accept no liability for loss for use, inconvenience, lost time, commercial losses or any other incidental or consequential damages.

**40. Complaints or enquiry procedure email us at:**

complaints@autoselectwarranties.co.uk

Write to us at:

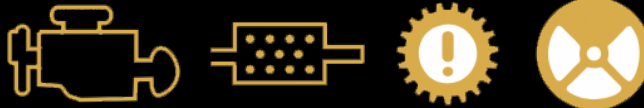
Suite 06, Three Gables, Cornerhall, Hemel Hempstead, HP3 9HN

41. The information contained within this Booklet is correct as of 1st September 2021. The Latest information can be obtained at the point of purchase.

# ENQUIRIES

**0800 002 9556**

INFO@AUTOSELECTWARRANTIES.CO.UK  
WWW.AUTOSELECTWARRANTIES.CO.UK



## Hemel Hempstead Branch:

Suite 06, Three Gables, Cornerhall,  
Hemel Hempstead, HP3 9HN

Company Number 11093493  
VAT Number 283974943

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